

Troubleshooting Guide:

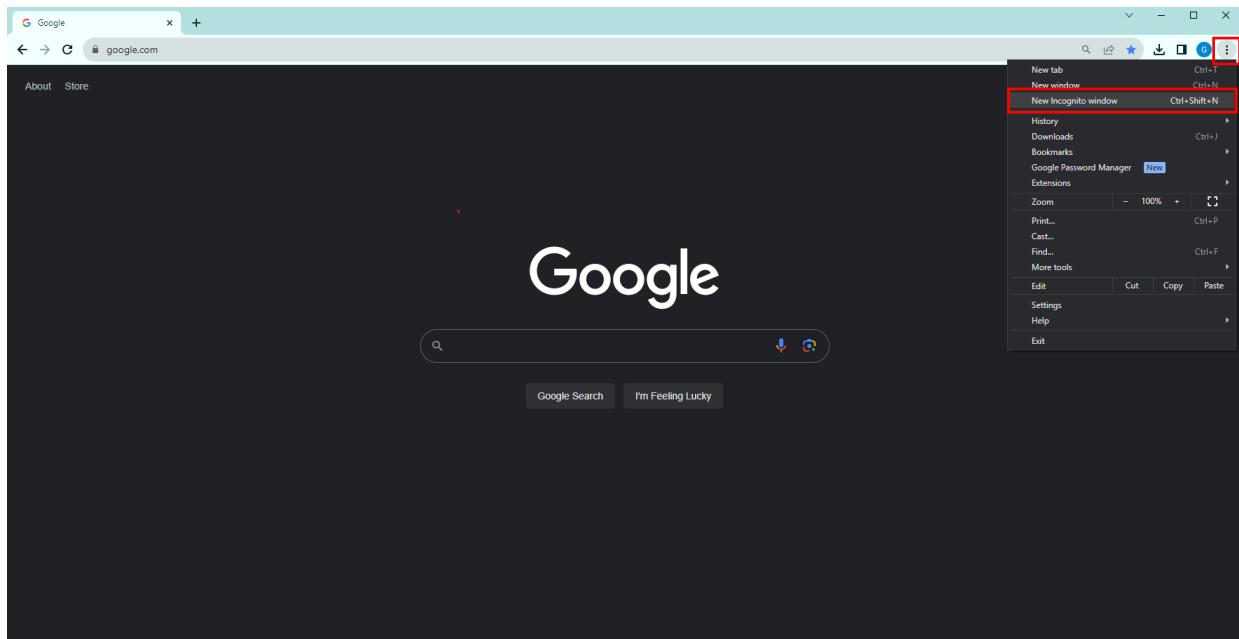
How to open InPrivate or Incognito mode in Browsers

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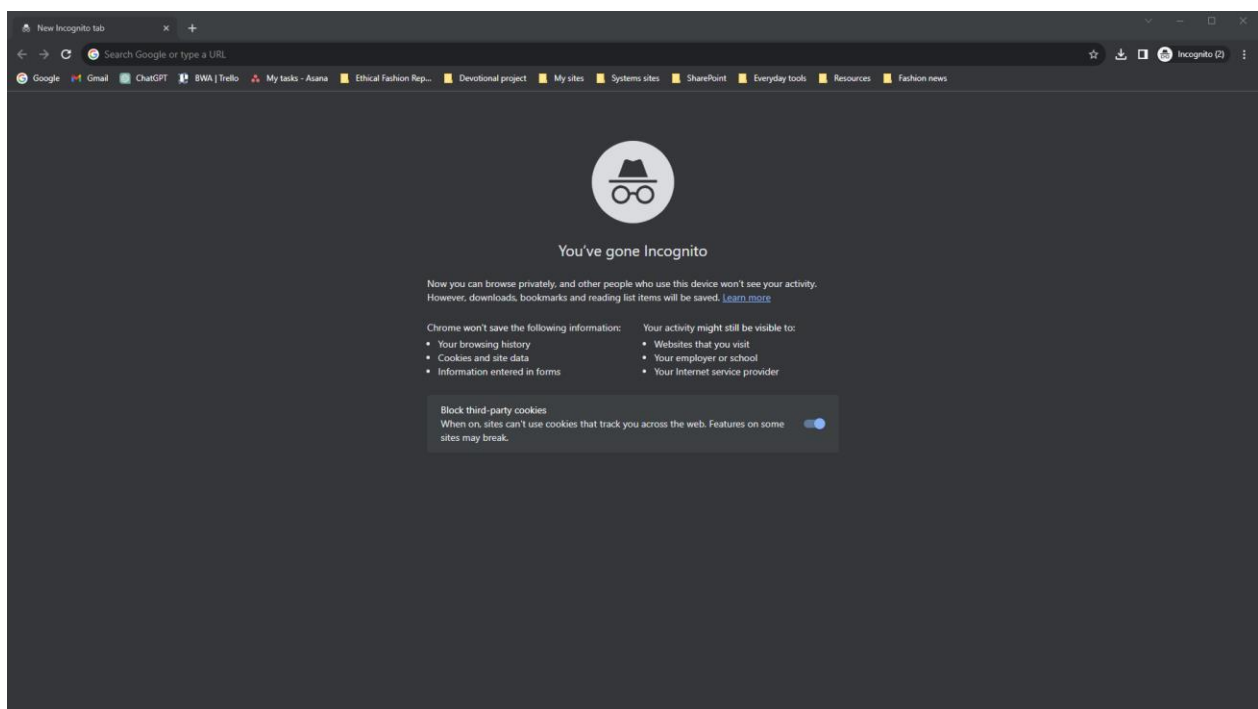
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How to open incognito mode in Google Chrome

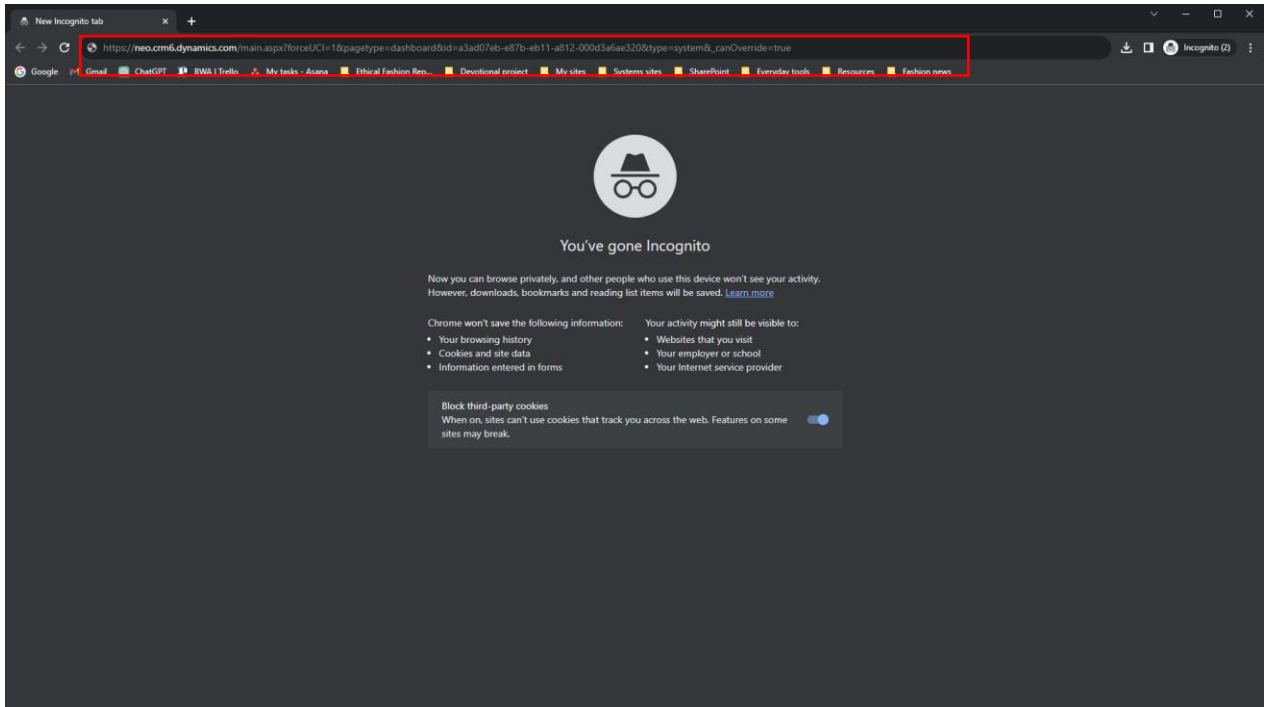
1. Please click on ellipsis (3 Dots) in the top right corner of the browser and click on “New incognito window”.



2. An incognito window will open, as shown below.

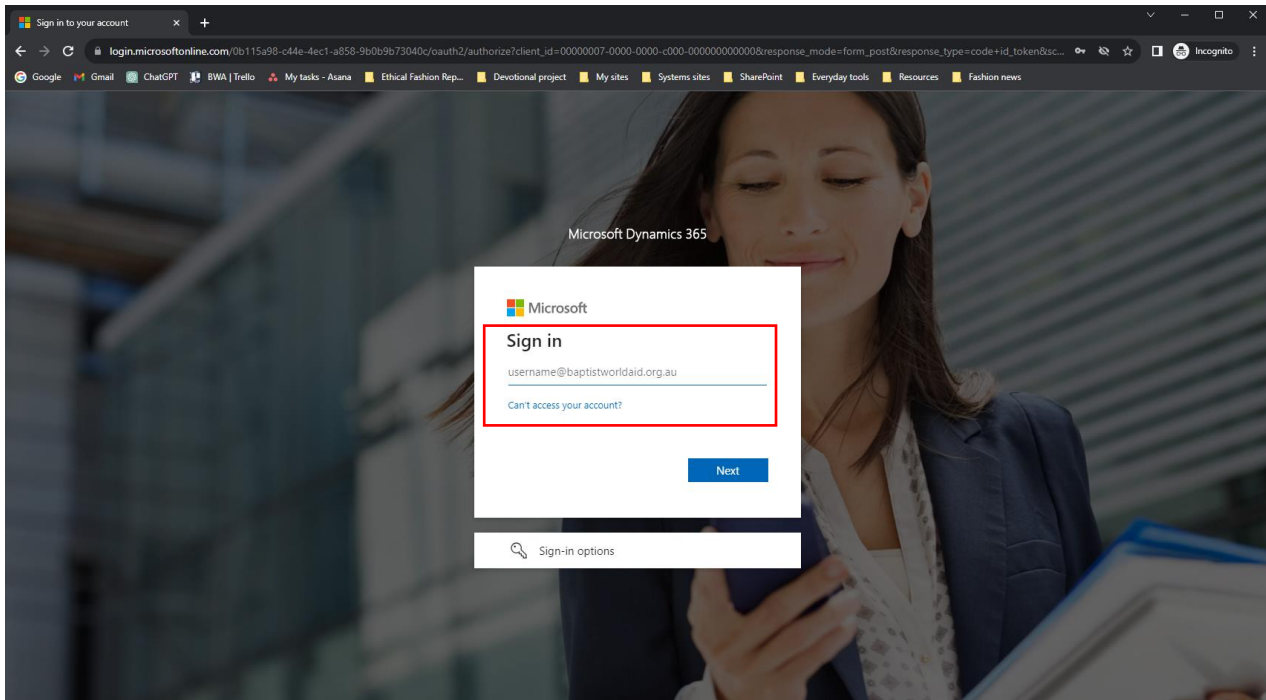


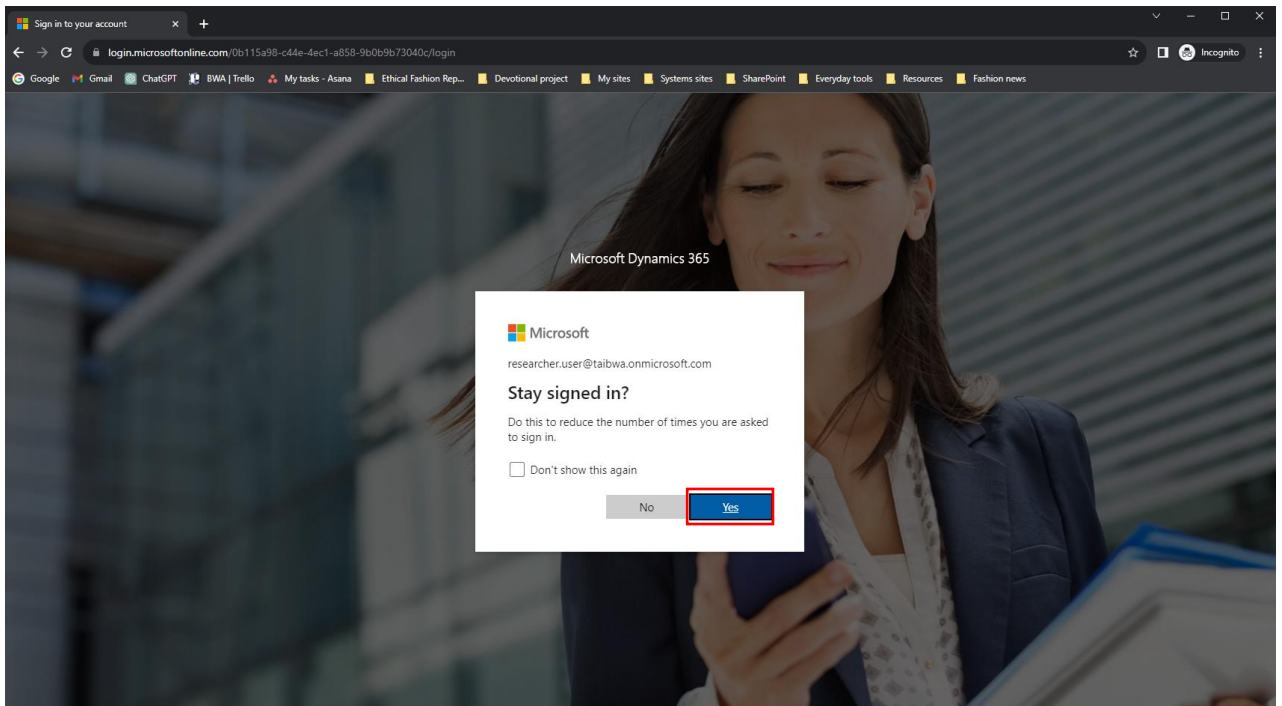
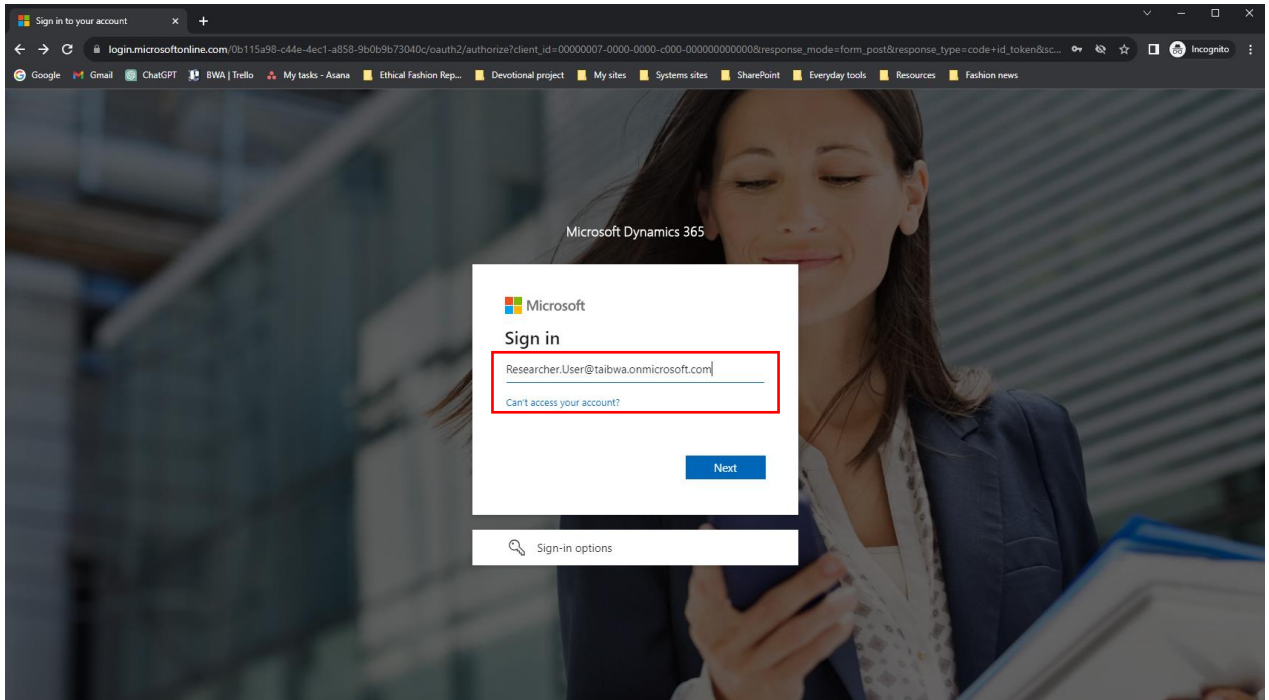
3. Copy the survey link from your email and paste into the address bar.



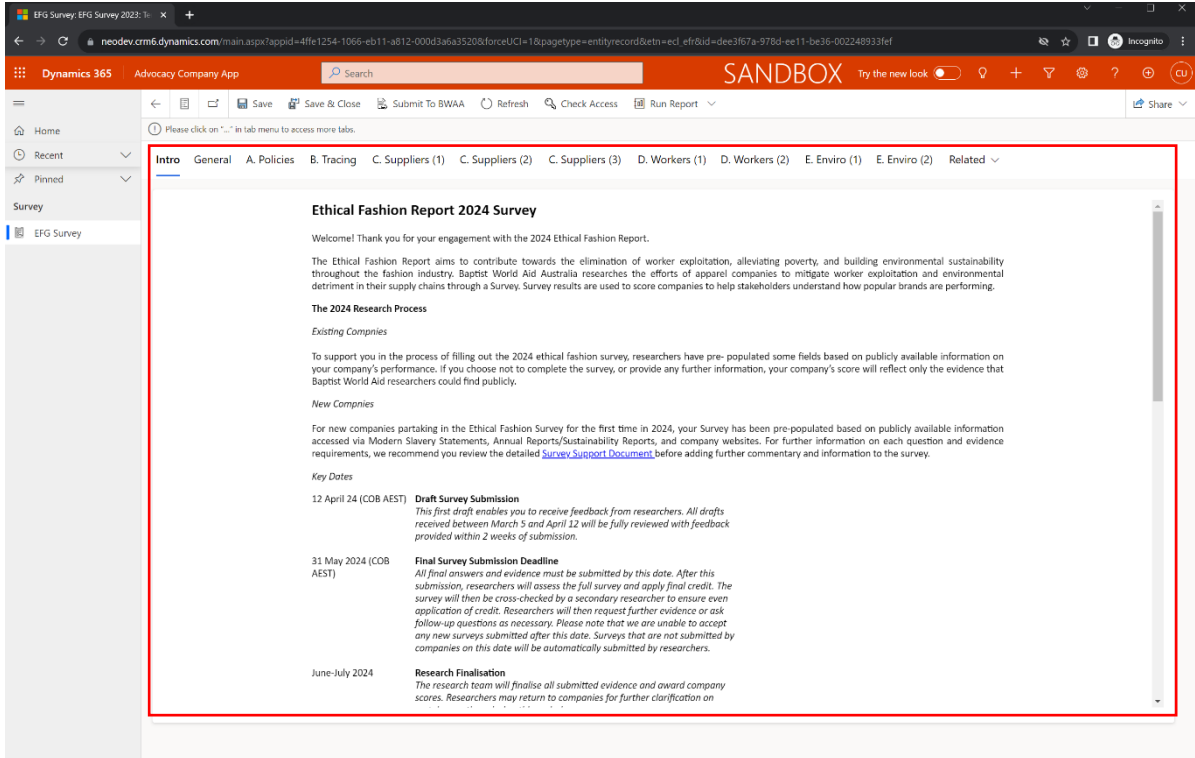
4. Login with the credentials provided by your primary researcher.

Please use the username provided, with the domain of either @taibwa.onmicrosoft.com OR @advocacy.tearfund.nz. Your password will have been provided in a separate email.



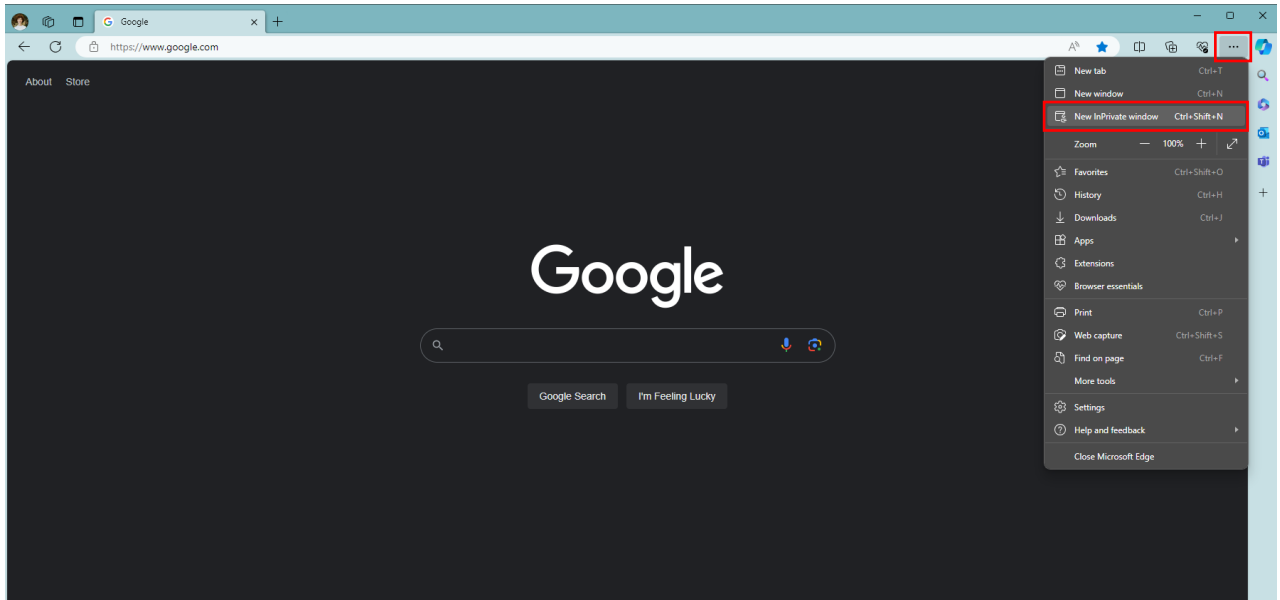


5. The survey will open as required.

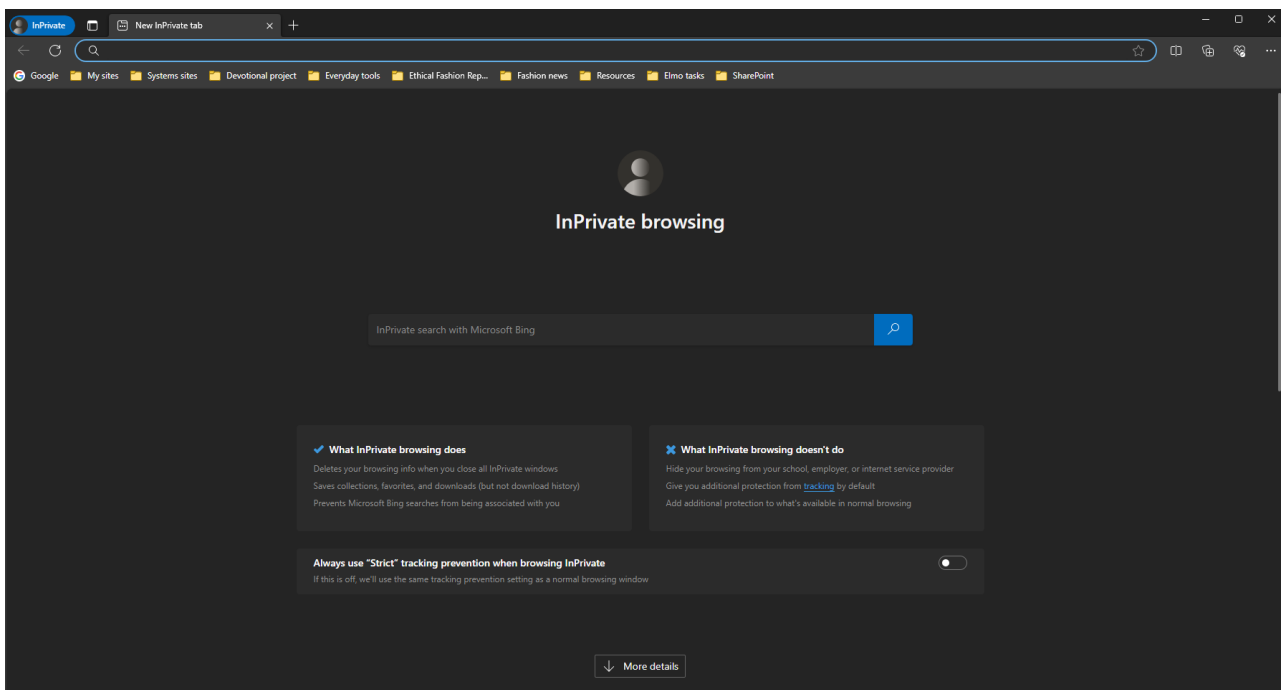


How to open InPrivate mode in Microsoft Edge

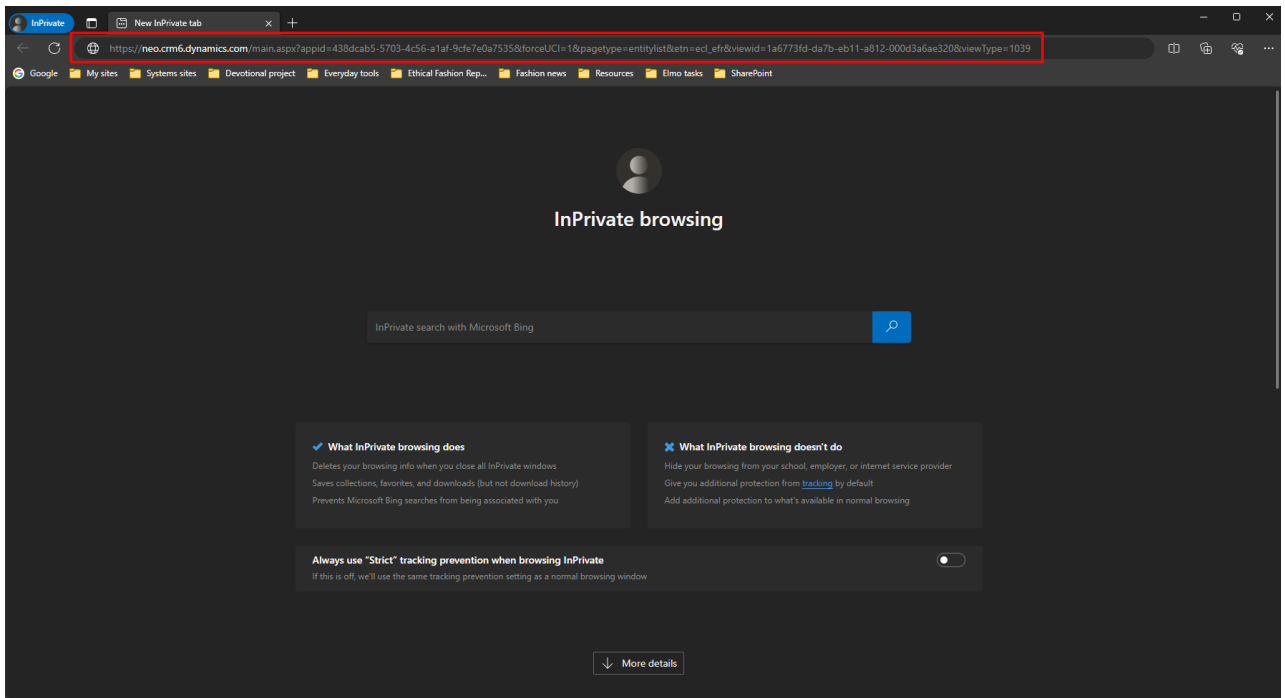
1. Please click on ellipsis (3 Dots) in the top right corner of the browser and click on “New InPrivate window”.



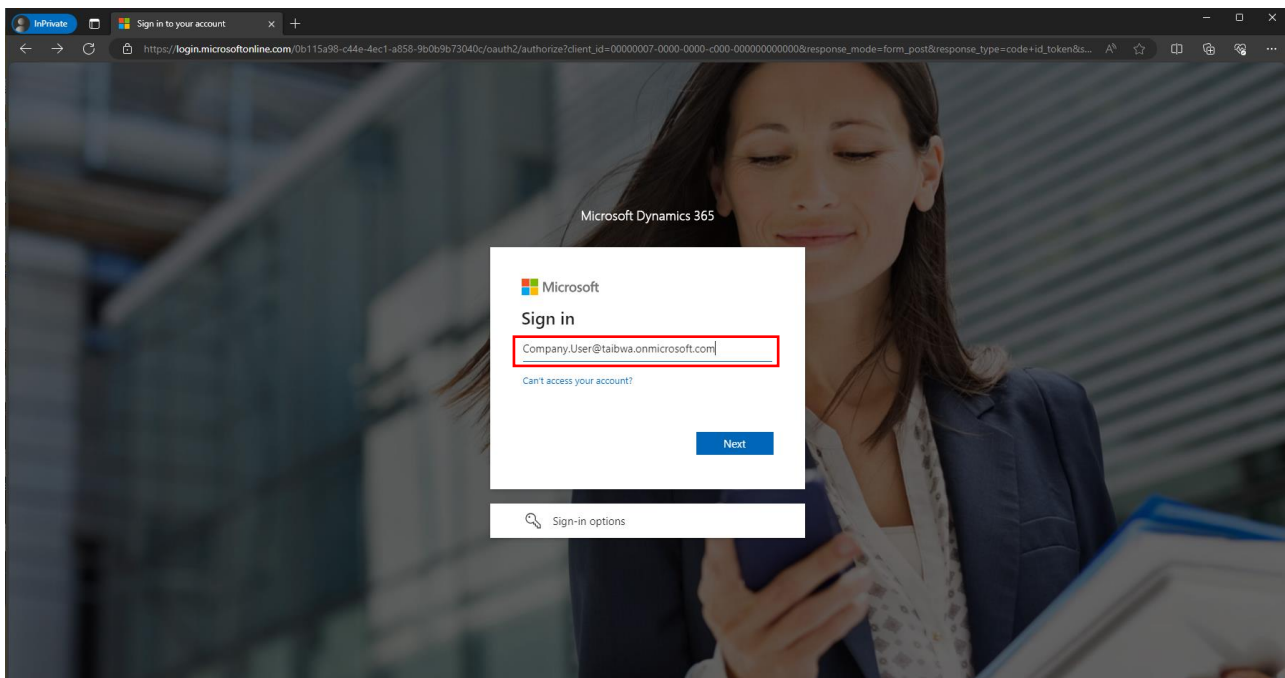
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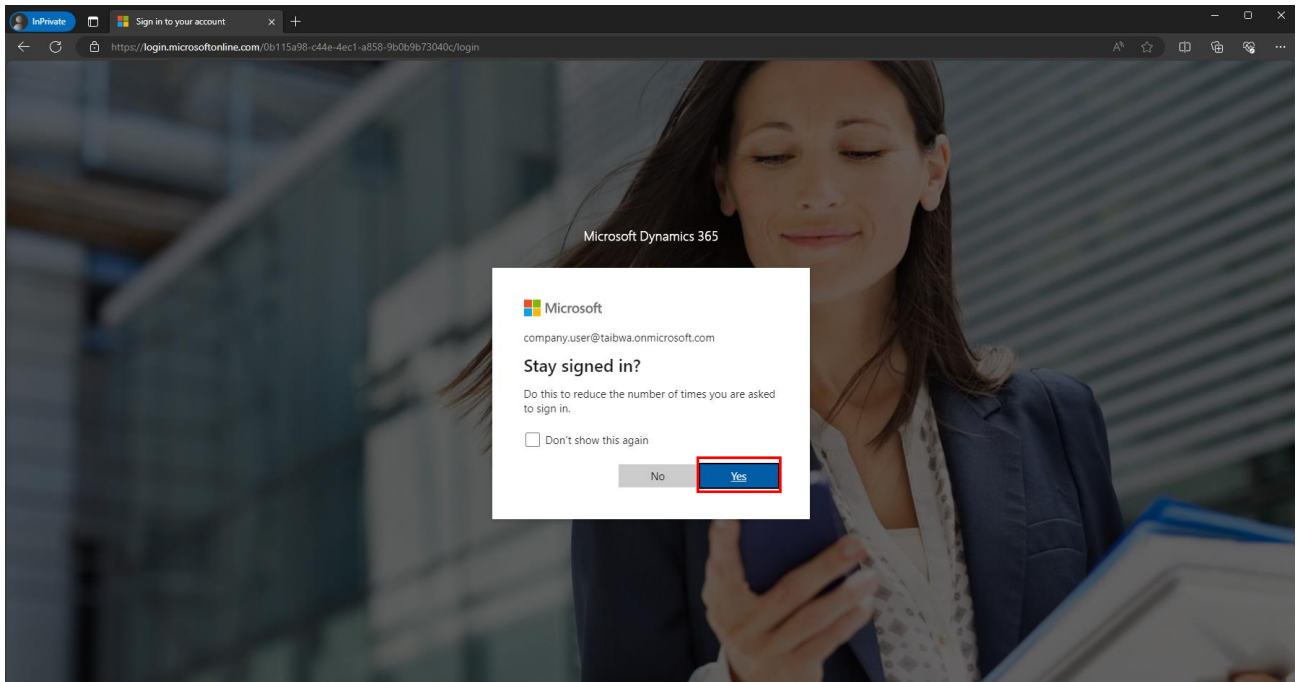
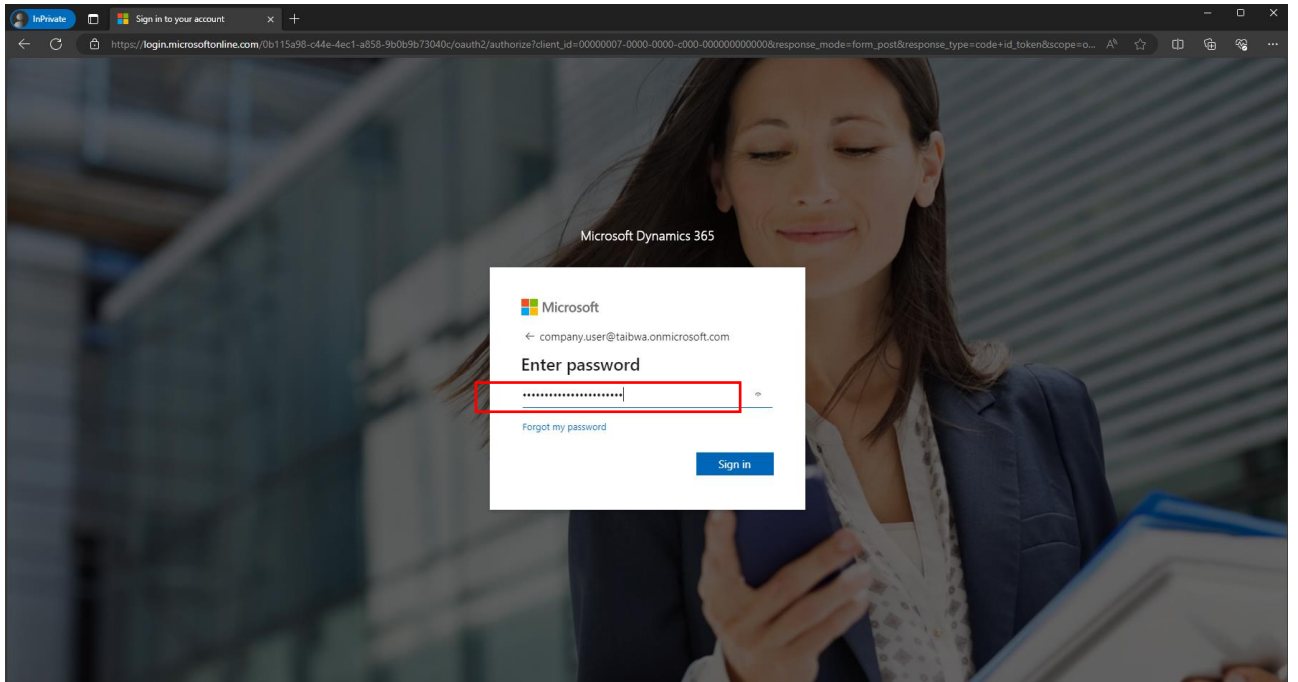


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Please use the username provided, with the domain of either @taibwa.onmicrosoft.com OR @advocacy.tearfund.nz. Your password will have been provided in a separate email





5. The survey will open as required.

The screenshot shows a web browser window displaying a Dynamics 365 page. The browser's address bar shows the URL: https://neodev.crm6.dynamics.com/main.aspx?appid=4ffe1254-1066-e011-a812-000d3a6a3520&forceUCI=1&pagetype=entityrecord&etn=ed_efr&id=dee3f67a-978d-ee11-be36-002248933fef. The browser's address bar also shows "Dynamics 365" and "Advocacy Company App". The page title is "EFG Survey". The page content is framed by a red border and includes the following text:

Intro General A. Policies B. Tracing C. Suppliers (1) C. Suppliers (2) C. Suppliers (3) D. Workers (1) D. Workers (2) E. Enviro (1) E. Enviro (2) Related

For new companies partaking in the Ethical Fashion Survey for the first time in 2024, your Survey has been pre-populated based on publicly available information accessed via Modern Slavery Statements, Annual Reports/Sustainability Reports, and company websites. For further information on each question and evidence requirements, we recommend you review the detailed [Survey Support Document](#) before adding further commentary and information to the survey.

Key Dates

12 April 24 (COB AEST) Draft Survey Submission
This first draft enables you to receive feedback from researchers. All drafts received between March 5 and April 12 will be fully reviewed with feedback provided within 2 weeks of submission.

31 May 2024 (COB AEST) Final Survey Submission Deadline
All final answers and evidence must be submitted by this date. After this submission, researchers will assess the full survey and apply final credit. The survey will then be cross-checked by a secondary researcher to ensure even application of credit. Researchers will then request further evidence or ask follow-up questions as necessary. Please note that we are unable to accept any new surveys submitted after this date. Surveys that are not submitted by companies on this date will be automatically submitted by researchers.

June-July 2024 Research Finalisation
The research team will finalise all submitted evidence and award company scores. Researchers may return to companies for further clarification on certain questions during this period.

October 2024 2022 Ethical Fashion Report Launch

Please note that this year we have needed to form and adhere to rigid deadlines in the project to allow us to better support all companies in the research process. For this reason, **we are unable to accept any late submissions after the Final Survey Submission Deadline of 24th of May 2024. We strongly encourage you to submit both the draft and final survey submission as early as possible for the 2024 round of research.**

Research Support
We offer all companies the following support from our research team in order to complete their surveys.

- Email support: behindthebarcode@baptistworldaid.org.au
- Phone support: 1300 789 991
- Meetings: either via phone, video conference call or face-to-face subject to availability

We always seek to approach our research in a collaborative manner with companies, undertaking two survey reviews, and seeking clarification wherever possible to achieve the clearest picture of each company's supply chain management systems. As a research team we strive to take every measure possible to be supportive.