

FAQs for your Better World Gift Stall

GENERAL QUESTIONS

WHAT ARE BETTER WORLD GIFTS?

Better World Gifts are beautiful cards representing meaningful gifts that support people living in poverty. While you give a gorgeous card, someone living in poverty receives a much-needed gift to improve their hygiene, safety, or livelihood. For more information as to how the Better World Gift works, [click here](#) or visit bwaa.co/learn-about-bwg.

WHEN I PURCHASE A BETTER WORLD GIFT, WHERE DOES THE DONATION GO?

Gift	Cost	Countries	Programming
Card Products			
Arts & Craft	\$15	Uganda	Children learn skills to be creative and attend programs that prevent child labour and child marriage.
Bees	\$40	Kenya	Families are trained to harvest bees and earn an income through honey, beeswax, crop pollination and splitting hives to sell.
Blanket	\$15	Lebanon	Winter in a refugee camp, living in a tent, is freezing. Warm blankets, carpets, coats and more can be lifesavers when the temperature gets below zero.
Chickens	\$20	Cambodia	Families learn how to raise chickens. They receive training in breeding, raising, and selling chickens through their own business.
Child Friendly Spaces	\$100	Malawi, Uganda, Cambodia, Bangladesh, Nepal	Our programming creates safe spaces for children where they can play, learn their rights, and receive educational support that helps them grow in their health and confidence.
Clean Water	\$50	Kenya	Communities are provided with clean water through taps, filters, and wells. Also trained in water source maintenance.
Disaster Toolkit	\$15	Funds go through our Disaster Action Fund, to support current and immediate disasters.	Disaster preparation and training for families living in disaster prone areas, also tools and resources to help rebuild lives and keep families safe when a disaster does hit.
Emergency Shelter	\$1,500	Funds go through our Disaster Action Fund, to support current and immediate disasters.	A temporary shelter is provided when emergency strikes, and families have lost their homes and belongings.
Goats	\$40	Bangladesh	Families are provided with livestock training and learn how to breed and raise goats. They also generate income through milk, manure, and offspring.

Hand Soap	\$5	Malawi, Uganda, Cambodia, Bangladesh, Nepal	Families are educated on sanitation and personal hygiene through CYCC programs.
Lunch for Learners	\$5	Uganda	Lunch for Learners helps children eat hearty meals, so they can develop vital skills as babies and toddlers, and learn well at school.
Piglets	\$50	Uganda	Parents and families receive training in pig breeding and learn how to raise them to sell and generate an income.
Safe Birth	\$60	Nepal	New mums receive training in caring for their new bubs and are guided by village assistants and birth attendants during labour.
Stop Malaria	\$10	Solomon Islands	Families are educated on protecting themselves from the spread of disease and preventing mosquitoes from breeding.
Toilet	\$500	Nepal	Communities learn how to build a toilet through training which helps to prevent the spread of disease and increases protection.
Trees	\$10	Kenya	Trees are planted that help prevent soil erosion, and major flooding. They also provide shade for livestock.
Veggie Patch	\$20	Nepal	Families learn how to plant a veggie patch and make it flourish with good farming techniques and organic fertilisers.
Food for Life Bundle	\$75	Where it's needed most	Goes towards underfunded projects, disaster response or any immediate needs that don't have funding in reserve.
Healthy Bodies Bundle	\$90	Where it's needed most	Goes towards underfunded projects, disaster response or any immediate needs that don't have funding in reserve.
Farmyard Fun Bundle	\$110	Where it's needed most	Goes towards underfunded projects, disaster response or any immediate needs that don't have funding in reserve.
Other Products			
Advent calendar	\$22	Where it's needed most	Goes towards underfunded projects, disaster response or any immediate needs that don't have funding in reserve.
Conversation cards	\$29.95	Where it's needed most	Goes towards underfunded projects, disaster response or any immediate needs that don't have funding in reserve.
Sermon journal	\$20	Where it's needed most	Goes towards underfunded projects, disaster response or any immediate needs that don't have funding in reserve.
Subscription			
Subscription (four cards)	\$40	Where it's needed most	Goes towards underfunded projects, disaster response or any immediate needs that don't have funding in reserve.

WHAT IS A BETTER WORLD GIFT SUBSCRIPTION?

Are you over ransacking the house looking for last minute birthday cards? Subscribe to our Better World Gift subscription and receive four cards each month, straight to your door. And the best thing? These cards are gifts to end poverty. By giving someone a Better World Gift, you're helping make a better world for all.

- Card subscriptions consist of four cards and cost \$40/month.
- Cards ship each month (envelopes included).
- All funds from monthly subscriptions are directed to Where Needed Most, rather than to four distinct projects.
- Each card includes information on how your gift helps families living in poverty.

WHY ARE THERE NEW CARD DESIGNS?

Recently, many of you shared that you'd love to see Better World Gift's impact reflected in the card's design. So, we've given some of your favourite cards a fresh look, featuring the people you're helping, and a reminder of how you're part of the fight against poverty! Plus, it's easier for the recipient of your gift to see the impact!

QUESTIONS FOR STALL HOSTS

WHAT IS A BETTER WORLD GIFTS STALL?

To give people the chance to purchase a Better World Gift, we encourage churches, schools, universities, and community groups to host a stall. Anyone can run a stall, it's simple, fun, and easy!

We send out a pack complete with cards, posters, instructions, and everything else you need to set up and run your stall. It's also a great way to get to know people in your community and have good conversations. Stalls can be run in person or online. To register or find out more, [click here](https://bwaa.co/gift-host-register) or please go to bwaa.co/gift-host-register.

Why have I been automatically registered this year?

This year, we're trying a different approach to registration to reduce administration for both you and us and to give the Better World Gift campaign a smooth start.

We've automatically re-registered you as a Better World Gift stall host, and we'll pop your pack of Better World Gift goodies in the post.

And if you'd like us to include any specific Better World Gift products or materials, please contact us via email or phone.

Would you like to opt out of being a Gift Stall host this year?

No worries – email us (hello@baptistworldaid.org.au) or call us on 1300 789 991, and we'll take you off the Better World Gift host list this year.

HOW LONG WILL IT TAKE TO RECEIVE MORE RESOURCES?

Our team will start mailing out stall kits in **September**. Please allow up to 1-2 weeks for your requested resources to arrive. If your request is urgent, please call the office between Monday and Friday on 1300 789 991. If you call before 1pm on Tuesday or Thursday, we will do our best to post the cards out the same business day.

If the cards are required before Christmas, please ensure that the order reaches Baptist World Aid Australia by **10th December 2025**.

WHAT DO I DO WITH MY OLD STOCK?

We encourage you to keep selling stock from last year. At the end of hosting your stall, you may keep the stock with you for next year, or you may return it to our office at the address below:

Baptist World Aid Australia
Suite 4.03, 32 Delhi Rd,
North Ryde NSW 2113

WHEN CAN I RUN A STALL?

You can run a stall at any time of the year. While churches often host at Christmas, we understand it can be a busy time of year. Easter, Father's Day, and Mother's Day are also popular times to host a stall.

If you ever need extra resources or have any questions, please contact us on 1300 789 991 or email **Laura** at hello@baptistworldaid.org.au and we will be more than happy to help!

HOW DO I REGISTER TO BECOME A GIFT STALL HOST?

If you are keen to register for this year, please go to bwaa.co/gift-host-register and fill in the form.

HOW DO I RUN A STALL?

We'll send out the pack with all the cards, posters, donation forms and instructions which tells you all about how to set up your stall, how to run your stall, and how to send the donations back to us. You can also ring 1300 789 991 or email **Laura** at hello@baptistworldaid.org.au for further support.

There are essentially three steps in running a stall:

1. You set up and run the stall wherever you like (and have permission to be) and chat to people about the cards as they come up.
2. When someone decides to make a purchase, ensure they fill out a donation form so that we can send them a tax receipt. On the donation form there are three ways someone can

make a purchase: (i) Credit Card, (ii) Cheque, or (iii) Cash. There are more instructions on what to do in the [Donation Summary Form](#).

3. Every couple of weeks, please then send back the donation forms with a completed [Donation Summary Form](#) (a copy will be included in the stall host kit) so that we can issue tax receipts to anyone who's requested one.

CAN I ORDER MORE CARDS OR DONATION FORMS FOR MY STALL?

Yes! If you need more resources or Better World Gifts stock, please contact Baptist World Aid Australia's office by emailing at **Laura** at hello@baptistworldaid.org.au or call us on 1300 789 991.

WHEN DO I SEND DONATION FORMS AND PAYMENTS BACK?

To help our Supporter Engagement team honour people's gifts; promptly process credit card donations; and issue receipts, please send donation forms to our office every few weeks if you're hosting a stall over several months.

In the months when you've a high number of purchases (e.g. Christmas and Easter), you may choose to post donation forms to Baptist World Aid Australia more frequently.

WHAT IS THE LAST DATE I CAN SEND BACK DONATION FORMS?

Please aim to send your donation forms in as soon as you can so it doesn't overwhelm our donation processing team. If for some reason you can't do that, please see the table below for due dates for returning donation forms to ensure that those who ordered their cards get a timely receipt.

HOW DO I MANAGE MY ONLINE STALL?

Further instructions can be found by going to our [Better World Gift Stall Training videos](#) or go to bwaa.co/bwg-videos.

QUESTIONS FOR GENERAL DONORS

HOW LONG DO CARDS TAKE TO BE DELIVERED?

There are often delays with Australia Post, especially in the lead up to Christmas. Please allow up to two weeks for your cards to arrive. We apologise for any delays.

WHEN'S THE LAST DAY TO PLACE AN ORDER FOR PHYSICAL CARDS BEFORE CHRISTMAS?

We recommend placing an order for physical cards by **Tuesday, 10 December 2024**. If you miss this deadline, don't worry — we also have e-cards or print at home cards available online.

WHERE ELSE CAN PEOPLE BUY GIFT CARDS?

People can place orders directly with Baptist World Aid Australia by:

- Visiting our website here or going to bwaa.co/better-world-cards,

- Calling Baptist World Aid Australia's Office on 1300 789 991 from 9am – 5pm AEST/AEDT.
- Using the Better World Gifts catalogue to place an order through the mail.